

# Lync Mobile Client Features

## Contents

Lync Mobile Client Features.....	1
General Features.....	1
Instant Messaging.....	2
Contacts and Contact Groups Support .....	3
Conferencing Support .....	4
Telephony Support.....	6
External User Support.....	7
Address Book Integration .....	7
Archiving and Compliance Support.....	8
Enhanced Presence Support .....	8
Lync-to-Lync Audio and Video .....	9

## General Features

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Lync session remains signed in	*	*	*	*	*
Support for push notifications			*		
Country code populates (region settings)				*	*
Cached account information for users	*				
Screen reader – voice over	*	*	*	*	*
External keyboard use		*		*	*
Certificate authentication support			*	*	*
Microsoft support	*		*	*	*

On a Windows Phone, Lync will sign out automatically if the user has not used the app:

- If push notifications are enabled, Lync will sign out after 10 days of inactivity.
- If push notifications are not enabled, Lync signs out after 1 hour.

On an iPhone or iPad, Lync signs out automatically if the user has not used the app:

- If the mobile client has not contacted the server for 10 days due to loss of network connectivity or other issues.

On a Windows Phone, a screen reader or voice over is in app only.

On an iPhone or iPad, to use an external keyboard with Lync, you must be in VoiceOver mode.

## Instant Messaging

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Start an IM chat	*	*	*	*	*
Group chat	*	*	*	*	*
Display current chats	*	*	*	*	*
Invite contacts within chat window	*		*	*	*
Navigate among multiple IM chats	*	*	*	*	*
Automatically log IM history in Exchange	*				
Send an IM chat as email	*	*	*	*	*
Email to a contact	*	*	*	*	*
View missed IM invites	*	*	*	*	*
Vibrate upon incoming IM		*	*	*	*

The Windows Phone vibrates every time an IM is received even if the current message in the IM conversation is displayed.

## Contacts and Contact Groups Support

Feature	Desktop	Android	Windows Phone	iPhone	iPad
View Contacts list	*	*	*	*	*
View contact groups	*	*	*	*	*
View Frequent Contacts group	*				
Modify Contacts list	*				
Tag contacts for status change alerts	*				
Control privacy relationships	*				
Search the corporate address book	*	*	*	*	*
Search Contacts list	*	*	*	*	*
Manage contact groups	*				
Expand distribution groups	*	*	*	*	*
Search for Response Groups	*	*	*	*	*
Display or hide contact photos	*	*	*	*	*
Pin a contact to your home screen			*		

You cannot search for response groups on the desktop when using Lync Online and/or Office 365.

## Conferencing Support

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Click link in meeting reminder to join (PSTN)	*	*	*	*	*
Click link in meeting reminder to join video or VoIP meeting	*	*	*	*	*
Participate in group chat	*	*	*	*	*
Use dial-out conferencing (server calls mobile device)	*	*	*	*	*
Use dial-in audio conferencing	*				
View meeting video	*	*	*	*	*
View multiparty video (gallery view)	*				
Wait in meeting lobby	*	*	*	*	*
Use in-meeting presenter controls	*				
Access detailed meeting roster for audio conferences	*	*	*	*	*
Access detailed meeting roster for IM conferences	*	*	*	*	*
Share desktop or program	*				
View shared desktop or program	*		*	*	*
View shared PowerPoint	*		*	*	*
Use meeting tools	*				
Navigate a list of your meetings	*	*	*	*	*

Join a meeting even if you don't have a Lync account	*		*	*	*
View more information about meeting participants	*		*	*	*
Start an unscheduled group chat directly from your client or device	*		*	*	*

For Office 365 users on a mobile device, clicking a link a meeting reminder to join a meeting (PSTN) is available for audio conferencing provider (ACP)-enabled meetings only.

Dial-out conferencing is not available to Office 365 users on a mobile device.

For Lync Online and/or Office 365 users, dial-in audio conferencing is available from third-party audio conferencing providers.

## Telephony Support

\*Features will be available in the future for Lync Enterprise Voice customers only.

Feature	Desktop	Android	Windows Phone	iPhone	iPad
In Lync, tap the call icon to call contact	*	*	*	*	*
Transfer a call	*		*	*	*
Manage call forwarding	*	*	*	*	*
Manage team call settings	*				
Manage delegates	*				
Initiate a call to a Response Group	*				
Support emergency services	*				
Make calls on behalf of another contact (manager/delegate)	*				
Handle another contact's call, if figured as a delegate	*	*	*	*	*
Use Call via Work		*	*	*	*
Access voice mail	*	*	*	*	*
Use the keypad in Lync	*	*	*	*	*

Lync Server 2013, Lync Online, and Office 365 users on the desktop may call other Lync users and Skype users by tapping the icon. Lync Server 2013 users may also place PSTN calls by tapping the icon.

For on-premises Lync Server 2013 users, on Windows Phone, iPhone, and iPad devices, the user taps the call icon in the contact card and accepts the callback from Lync Server 2013. For Office 365 users, on Windows Phone, iPhone, and iPad devices, when the user taps the call button, a dialog box opens asking the user to confirm that he or she wants to call the number.

Lync Online and/or Office 365 users cannot manage call forwarding, team call settings, delegates, or initiate a call to a Response Group from a desktop. Also, Lync Online and/or Office 365 users cannot handle another contact's calls, use Call via Work, or use the keypad on mobile.



For Lync Online and/or Office 365 users, emergency services and accessing voice mail are supported by Microsoft partners for the desktop.

### External User Support

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Initiate IM with a public contact	*	*	*	*	*
Initiate IM with a federated contact	*	*	*	*	*
Conduct two-part calls with external users	*				
Conduct multiparty calls with external users	*				
Use Call via Work to reach a federated contact on their mobile phone by calling their published work number		*	*	*	*

By default, federated users are assigned the External Contacts privacy relationship. To be able to reach a federated contact on their mobile phone by calling their published work number, the federated contact must manually assign you the Colleagues privacy relationship.

Call via Work to reach a federated contact on their mobile phone by calling their published work number is not available to Office 365 users.

### Address Book Integration

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Call address book contacts		*			
Make Lync calls to contacts directly from address book		*			

## Archiving and Compliance Support

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Provide client-side archiving	*				
Provide client-side recording	*				

Client-side recording is not available to Lync Online and/or Office 365 users.

## Enhanced Presence Support

Feature	Desktop	Android	Windows Phone	iPhone	iPad
Publish and view status	*	*	*	*	*
View status based on calendar data	*	*	*	*	*
View Out of Office messages	*	*	*	*	*
Add a custom location	*				
Add a custom note	*	*	*	*	*
Publish status based on calendar data	*				
Set manual presence state	*	*	*	*	*

Lync mobile clients do not update a user's presence based on the user's free/busy calendar information. If a mobile client user is also signed in to the Lync desktop client, the desktop client updates the user's presence based on the user's free/busy calendar information. If the user is signed in to a mobile client only, the user's presence does not update based on free/busy calendar information.



## Lync-to-Lync Audio and Video

<b>Feature</b>	<b>Desktop</b>	<b>Android</b>	<b>Windows Phone</b>	<b>iPhone</b>	<b>iPad</b>
Lync-to-Lync voice	*	*	*	*	*
Lync-to-Lync video	*	*	*	*	*