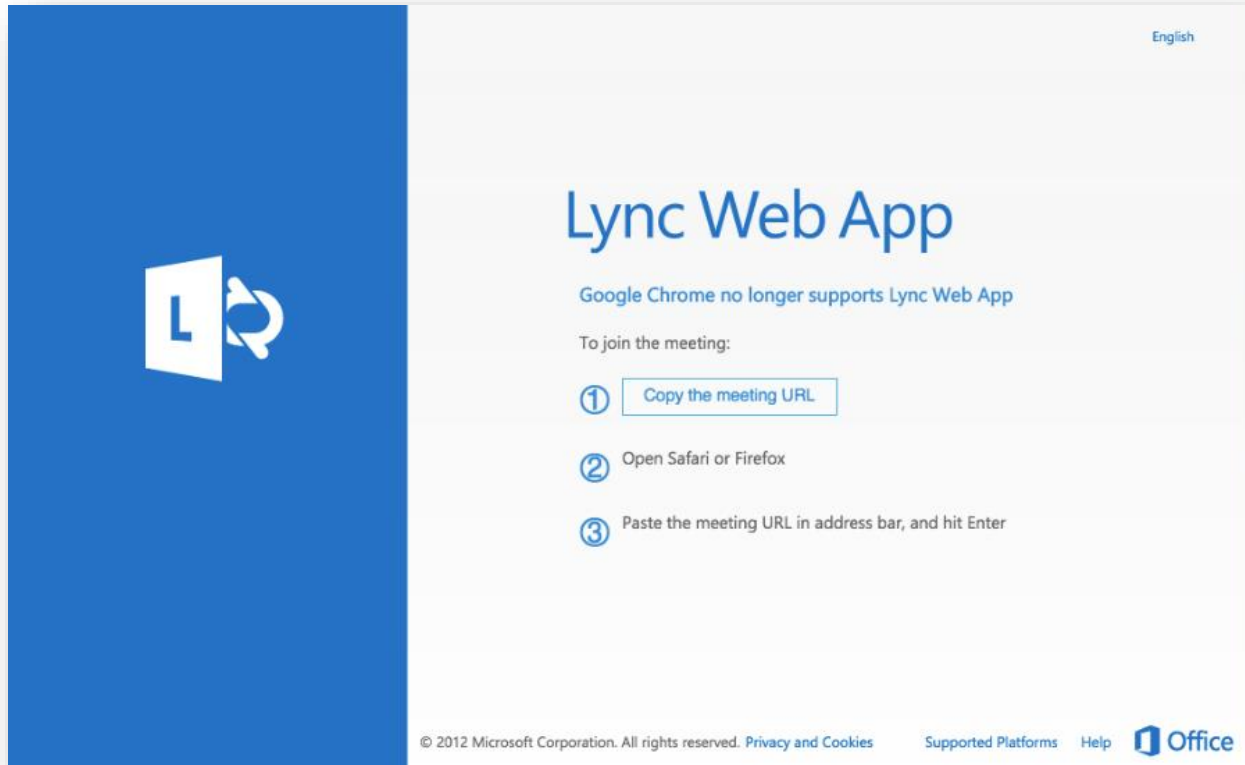


Google Chrome and the Lync Web App

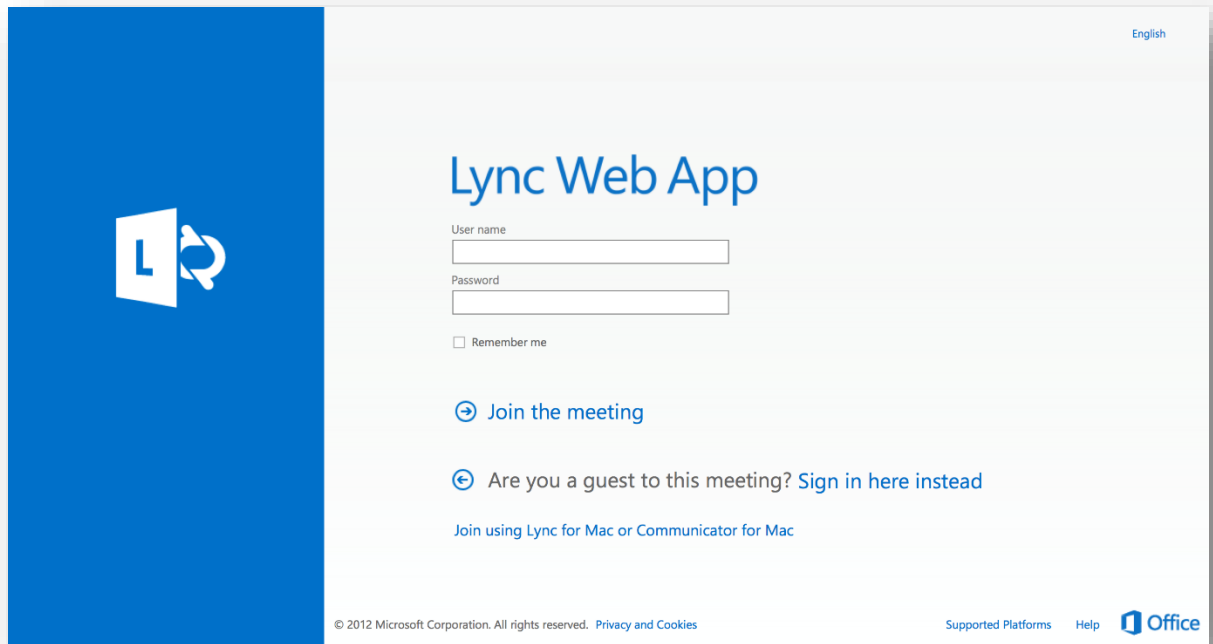
In October 2014, Google Chrome migrated to 64-bit version of OSX on Mac. This migration caused incompatibility issues with the Lync Web App, as it runs on 32-bit only.

Users will see this screen when trying to join a Lync Meeting online using Google Chrome on a Mac.



The user will be instructed to:

1. Copy the meeting URL
2. Open either Safari or Firefox
3. Paste the meeting URL into the address bar and then search



The normal protocol for joining an online Lync meeting will continue from this point. If the plug-in for Safari or Firefox is installed, the user will be able to join the meeting immediately. Either they can enter their Lync Username (net\NID) and Password, or join as a guest.